

Frequently Asked Questions

1. What is PowerSchool?

PowerSchool is the Unified School District 208's student information system. The district uses PowerSchool for student demographics, attendance, storing grades, scheduling and more.

2. What is the PowerSchool Public Portal?

The Public Portal is a feature of the PowerSchool Student Information system that provides students and parents/guardians immediate access to grades, assignments and attendance records in an effort to facilitate and improve communication between home and school. ***Schools may choose to limit the information shown during the initial rollout.***

3. Who may access the PowerSchool Public Portal?

Unified School District 208's students and parents/guardians who have a username and password may access the PowerSchool Public Portal. Only one parent/guardian username and password will be issued per student. It is your responsibility to determine which parent/guardian will be able to access the PowerSchool Parent Portal.

Students will be able to access the PowerSchool Portal using their own username and password.

4. How do I access the PowerSchool Public Portal?

You may access the PowerSchool Public Portal from any computer with an internet connection by launching your web browser and going to the Unified School District 208's School Power School web site <https://usd208.powerschool.com/public>

5. How do I obtain a username and password?

A letter which contains the Parent Web ID and Password, as well as the Student Web ID and Password, has been prepared for all Parents/guardians If your child attends TCHS. Letters will be handed out with grade cards. If your child attends TGS, letters were mailed on Wednesday, October 28.

6. Can I change my password? At this time, PowerSchool does not allow for the ability to change your password. Please record it and keep it somewhere safe so you have it when you need it.

7. I have multiple children in the district. Can I have access to all their accounts under just one username and password? PowerSchool does not allow for this (yet). Each child's account information is housed under a separate account, so you will have a different parent login for each child.

8. My husband/wife and I are separated/divorced, can we get another parent username and password for our child's account? No. PowerSchool only allows

one parent account to be created per child. Therefore, both parents will have to use the same username and password that was assigned by the district.